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Subject: DLC May Newsletter 2018
Date: March 31, 2018 at 8:30 PM
To: chfrith39@gmail.com



May Newsletter

Little Rock DLC April & May Classes



2018 Computer Classes

The Little Rock Digital Learning Center will offer the following classes in **April 2018**.

March, 2018	Mon - Fri	Call for Appointment	One-On-One Computer Support (45 Minutes)	DLC Staff
4/3/18 – 4/18/18	Tues & Thurs	10:00 – 12:00	Computer Basics	Pat Kissire
4/3/18 – 4/19/18	Tues & Thurs	1:00 – 3:00	Intermediate Computers	Charlie Frith
4/24 & 4/28/18	Tues & Thurs	1:00 – 3:00	Mail Merge	Evelyn Soo

Classes will be held at the Donald W. Reynolds Center UAMS Institute on Aging in Room 2156. If you are interested in enrolling in a class or obtaining more information about any of

the classes, please call the Digital Learning Center at (501) 603-1262 or send an email to our registrar at info@littlerockdlc.org **Check our website: littlerockdlc.org**

Bill Singley, Chairman

Little Rock Digital Learning Center



2018 Computer Classes

The Little Rock Digital Learning Center will offer the following classes in **May 2018**.

May, 2018	Mon - Fri	Call for Appointment	One-On-One Computer Support (45 Minutes)	DLC Staff
4-30-18 – 5-23-18	Mon & Wed	10:00 – 12:00	Introduction to Genealogy	Karen Maddox
5/1/18 – 5/17/18	Tues & Thurs	10:00 – 12:00	Computer Basics	Pat Kissire
5/1/18 – 5/17/18	Tues & Thurs	1:30 – 3:00	iPhone/iPad	Charlie Frith

Classes will be held at the Donald W. Reynolds Center UAMS Institute on Aging in Room 2156. If you are interested in enrolling in a class or obtaining more information about any of the classes, please call the Digital Learning Center at (501) 603-1262 or send an email to our registrar at info@littlerockdlc.org **Check our website: littlerockdlc.org**

Bill Singley, Chairman

Little Rock Digital Learning Center



Provides

One-On-One Computer Support

Instructors – DLC Staff





By Appointment Only

UAMS Institute on Aging - Room 2156

Cost - \$25.00 for a 50-minute session

Would you like a personal consultation with a PC computer professional to discuss specific software-related issues - Windows, Office, iPhone, iPad, photos, email, Apple ID and Password, antivirus, file storage, backing up, etc.

**Bring your laptop, smart phone or tablet, or
we may use one of our classroom PCs.**

Email Martha Hunt - info@littlerockdlc.org

Call 501-603-1262 to leave a voice message requesting an appointment.

You may also enroll by downloading the registration form from our website:

www.littlerockdlc.org

Complete the form and mail it to:

Little Rock Digital Learning Center, P.O. Box 25612, Little Rock, AR, 72221



Is Offering

A Brand-New Course

**All You Ever wanted to Know
about Your iPhone/iPad**

Instructor: Charlie Frith

Six Sessions

Date: Tuesday and Thursday, May 1 – May 17, 2018

Time: 1:30 p.m. – 3:00 p.m.

Cost: \$60 – Includes Manual

Location: Donald W. Reynolds Center

UAMS Institute on Aging

Room 2156

To enroll or get information about the course:

Call Little Rock DLC at 501-603-1262 or

Email: info@littlerockdlc.org

Complete the form and mail it to:

Little Rock Digital Learning Center, P.O. Box 25612, Little Rock, AR, 72221

Call our voice mail number if you have questions: 501-603-1262

Note: You should have an iPhone 5S or newer for this course.

Check out our website: littlerockdlc.org

**To see the outline of the
iPhone/iPad course,
click on the link below.**

[Course Outline](#)



will present a four-week **Introduction to Genealogy** course.

Interested in finding out more about your family tree? This Genealogy

course is based on the Family Tree Maker 2017.

The following items will be covered:

- How to begin researching your family's legacy
- Keeping track of your information sources
- Using the faded photo repair tool
- Color coding to trace specific ancestor lines
- How to print charts, reports, or a book
- Sharing your genealogy with others

Cost for the four-week - 8 session course is \$60.00 and includes a detailed manual.

Instructor: Karen Maddox

Date: Monday and Wednesday, April 30 – May 23, 2018

Time: 10:00 a.m. – 12:00 p.m.

Cost: \$60 – Includes Manual

Location: Donald W. Reynolds Center

UAMS Institute on Aging - Room 2156

To enroll or get information about the course:

Call Little Rock DLC at 501-603-1262 or

Email: info@littlerockdlc.org

Website: littlerockdlc.org

How to Stop Robocallers and Scammers from Flooding Your iPhone

Spam calls are annoying, and they might be increasing in frequency. Last year, the Federal Trade Commission received over 375,000 complaints about spam calls each month. Whether they're robocalls, scammers or fraudsters, there's no doubt that these calls can be annoying — and even dangerous, in some cases. Luckily, if you've found yourself on the receiving end of (too many) of these calls, there are a number of things you can try to stop them, or at least, slow them down.

How to Stop Robocalls

There are a number of options for iOS users to stop robocalls. Some of them rely on your carrier's built-in services, while others are more manual in nature. Either way, if you've been annoyed at the number of scam calls you've been receiving, try these solutions.

Use Your Carrier's Built-In Service

If you're on AT&T or T-Mobile, then you might be able to take advantage of built-in scam call blocking for free.

- AT&T's service is called Call Protect, and it's a free app available for all postpaid customers.
- T-Mobile has its network-level Scam ID and Scam Block services, which are also free to postpaid subscribers.
- Sprint and Verizon customers will need to pay an extra fee (\$2.99 a month), however, to activate their carrier's call-blocking feature: Premium Caller ID and Caller Name ID, respectively.

Just Try Blocking the Number

Alternatively, you can just try blocking an individual scam number. This won't stop calls from other numbers, but it could be useful if you receive a slew of calls from a single one.

If you don't receive too many scam calls, you can block the ones that do come in. The end result, at the very least, is that you won't receive repeat calls from those offenders.

1. On iOS, just go to your recent calls in the **Phone** app.
2. Find the perpetrator tap the corresponding blue **(i)** icon.
3. Scroll down and tap **Block this Caller**.

Use a Third-Party App

There are several apps that claim to automatically block scam phone calls. Unfortunately, a lot of them cost money (but there are a few that are free that work pretty well).

Most of them rely on a regularly updated list of scam numbers. And in iOS at least, some of these apps will have the ability to

And, in iOS at least, some of these apps will have the ability to stop these calls from ever ringing your device.

RoboKiller and Nomorobo are two paid options, while [Hiya](#) and [Mr. Number](#) are two good free ones. You will need to grant the app access to the Phone app and Caller ID within Settings.

Consider Using Do Not Disturb

If you're on iOS, you can also simply activate Do Not Disturb for more of a "scorched earth" solution. The upside is that all non-solicited calls will be blocked, except those who you pre-designate ahead of time. The downside is that you might not receive important calls from actual legitimate sources. You can turn on Do Not Disturb via the Control Center, while setting preferences for the feature is done via **Settings > Do Not Disturb**.

Additional Tips

- **Don't blindly trust local numbers.** Scam callers have gotten good at spoofing numbers with your local area code. A good rule of thumb is to ignore calls from unknown numbers and just wait for a voicemail to roll in. If it doesn't, it might have been a scam call.
- **Don't let scammers know you exist.** The last thing you want to do is let scam callers know there's a real person on your end of the phone. Don't push any keys or say anything, whether it's a real person or a robocaller.
- **Add yourself to the Do Not Call registry.** You can do so [here](#), though the caveat is that it'll only affect calls from legitimate telemarketers. The FTC says it takes about a month for telemarketers to stop dialing your number once it's been added.

Source: The Verge



How to Share Your Wi-Fi Password in Seconds *(This is only applicable to iPhones and iPads)*

- Both devices need to be running at least iOS 11. If you have a newer device (like an iPhone 8 or X), then you can be sure it's running iOS 11. If you have an older device, you can figure out which iOS version you have by going to Settings > General > About and looking under Version.
- Additionally, both you and your guest will need to have each other listed as a contact in the native Contacts app. Without these two steps, this trick won't work. But if they are, then try the following to instantly share your Wi-Fi password.
 1. Make sure that your device is connected to your Wi-Fi network. It should be already, but double-check before proceeding.
 2. Stand in close proximity to the device wanting to join your network.
 3. Attempt to log in to the Wi-Fi network with the non-connected device. You can do this via Settings > Wi-Fi and selecting the network in question.
 4. You should get a prompt at the bottom of your connected device alerting you to the attempt at joining.
 5. Tap Share Password.

At this point, your Wi-Fi password will be automatically inputted into your friend's iOS device — instantly connecting them to your network.

**Do you have old electronics
that you want to get rid of?**



*Take them to the Verizon Arena parking lot
1 Verizon Arena Way, North Little Rock*

**Unplugged Special Electronics
Collection**

*04/24/2018 - 04/25/2018
8:00 am - 3:00 pm*

There is no charge for this service.

**Check out our Facebook
Click on the link below.**

[DLC Facebook](#)

**Would you like to see a short video
about the Little Rock DLC?
Click on the link below.**

[Little Rock DLC](#)

Little Rock DLC | 501-603-1262 | info@littlerockdlc.org | littlerockdlc.org

Little Rock Digital Learning Center | UAMS Center on Aging, 629 Jack Stephens Drive, Little Rock,
AR 72205

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Constant Contact 



Try it free today

